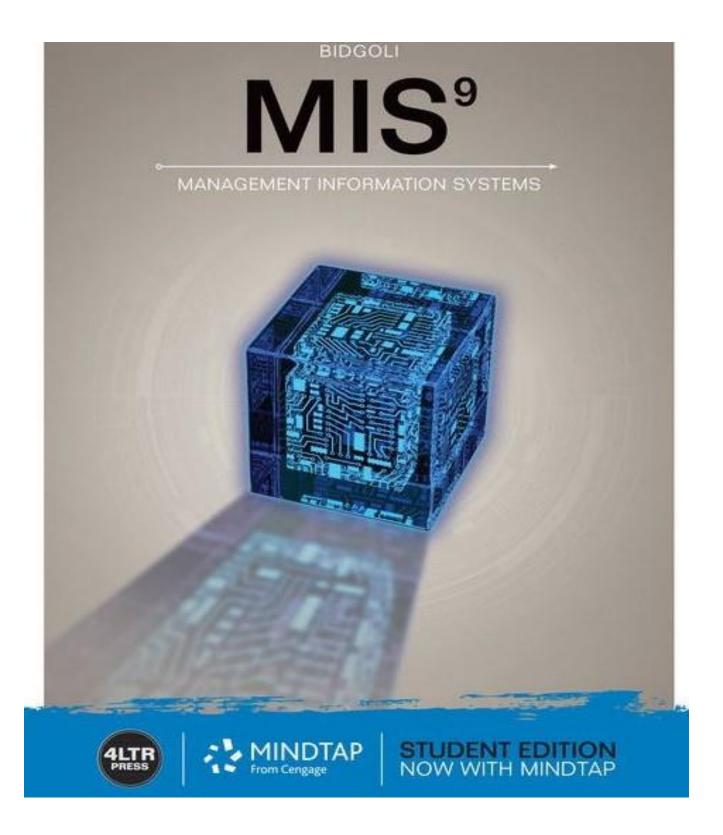
TEST BANK



Test Bank For Management Information Systems 9th Edition By Bidgoli

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MANAGEMENT INFORMATION SYSTEMS 9TH EDITION BY BIDGOLI

TEST BANK - FULL VERSION

Chapters 1-14 9781337681919

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True / False – CHAPTER 1

1. The most common personal digital assistant (PDA) is a smartphone.

a. Trueb. False

ANSWER: True RATIONALE: Correct

The most common PDA is a smartphone (such as an iPhone, Galaxy, Droid, or a

Blackberry). See 1-1: Computers and Information Systems in Daily Life

POINTS: 1
DIFFICULTY: Easy

REFERENCES: Discuss common applications of computers and information systems.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.01
TOPICS: Information systems

Information systems importance

KEYWORDS: Remember

DATE CREATED: 6/6/2018 3:56 PM
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2. Information systems are broader in scope than information technologies.

a. Trueb. False

ANSWER: True RATIONALE: Correct

Information systems are broader in scope than information technologies, but the two overlap in many areas. Both are used to help organizations be more competitive and to improve their overall efficiency and effectiveness. See 1-1: Computers and Information

Systems in Daily Life

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Discuss common applications of computers and information systems.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.01
TOPICS: Information systems

Information systems importance

KEYWORDS: Understand

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3. In a management information system (MIS) application, processes are usually methods for performing a task.

a. True

b. False

ANSWER: True RATIONALE: Correct

In an MIS application, processes are usually methods for performing a task. See 1-4:

Management Information Systems

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Define management information systems.

True / False **QUESTION TYPE:**

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.04

TOPICS: Management information systems

KEYWORDS: Understand

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4. In designing a management information system (MIS), the first task is to collect data and analyze it.

a. True b. False

ANSWER: False

RATIONALE: Correct

In designing an MIS, the first task is to clearly define the system's objectives. See 1-4:

Management Information Systems

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Define management information systems.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.04

TOPICS: Management information systems

KEYWORDS: Understand

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5. An information system should collect data from both external and internal sources, although organizational objectives and the type of application also determine what sources to use.

a. True b. False

ANSWER: True

RATIONALE: Correct

The information that users need affects the type of data that is collected and used. An information system should collect data from both external and internal sources, although organizational objectives and the type of application also determine what sources to use.

See 1-5: Major Components of an Information System

POINTS:

DIFFICULTY: Moderate

REFERENCES: Describe the four major components of an information system.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.05

TOPICS: Information system components

KEYWORDS: Understand

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6. Customers, competitors, and suppliers are examples of internal data sources of an information system.

a. Trueb. False

ANSWER: False
RATIONALE: Correct

Customers, competitors, and suppliers are examples of external data sources of an

information system. See 1-5: Major Components of an Information System

POINTS: 1
DIFFICULTY: Easy

REFERENCES: Describe the four major components of an information system.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.05

TOPICS: Information system components

KEYWORDS: Remember

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7. In a management information system (MIS), the quality of information is determined by its usefulness to users, and its usefulness determines the success of the information system.

a. Trueb. False

ANSWER: True

RATIONALE: Correct

In an MIS, the quality of information is determined by its usefulness to users, and its usefulness determines the success of the information system. See 1-5: Major Components

of an Information System

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Discuss the differences between data and information.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.06

TOPICS: Information system components

KEYWORDS: Understand

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8. To be useful, information must be able to integrate with other data and information.

a. True b. False

ANSWER: True RATIONALE: Correct

To be useful, information must be able to integrate with other data and information. See 1-

5: Major Components of an Information System

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Discuss the differences between data and information.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.06

TOPICS: Information system components

KEYWORDS: Understand

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9. When solving problems, the users of an information system must avoid using informal information.

a. Trueb. False

ANSWER: False
RATIONALE: Correct

In addition to the formal information that an information system generates, users need to be able to make use of informal information-such as rumors, unconfirmed reports, and stories-

when solving problems. See 1-5: Major Components of an Information System

POINTS: 1

DIFFICULTY: Moderate

REFERENCES: Discuss the differences between data and information.

QUESTION TYPE: True / False

HAS VARIABLES: False

LEARNING OBJECTIVES: MIS9.BIDG.19.01.06

TOPICS: Information system components

KEYWORDS: Understand

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10. The main difference between an intranet and the Internet is that intranets are public and the Internet is private.

a. Trueb. False

ANSWER: False
RATIONALE: Correct

The main difference between an intranet and the Internet is that intranets are private and the Internet is public. See 1-6: Using Information Systems and Information Technologies